

Course Schedule Subject to Change



F O S T E R - M E L L I A R

:: COBIT- Course Only

The Control Objectives for Information and related Technology (COBIT®) is a set of best practices for information technology management.

Date & Time	Status	Venue	Action
20/01/2011 08:30 - 21/01/2011 17:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
24/03/2011 08:30 - 25/03/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
19/05/2011 08:30 - 20/05/2011 17:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
28/07/2011 08:30 - 29/07/2011 14:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
15/09/2011 08:30 - 16/09/2011 14:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
24/11/2011 08:30 - 25/11/2011 14:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: ICT Infrastructure Management Certificate - Course Only

Successfully plan, deploy and manage in this critical and complex IT environment? By attending this course we show you how based on global ITIL standards.

Date & Time	Status	Venue	Action
17/01/2011 08:30 - 19/01/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
18/04/2011 08:30 - 20/04/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
06/07/2011 08:30 - 08/07/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

:: ICT Infrastructure Management Exam Prep

A one day ICT Exam preparation session will assist and prepare the delegate for the ICT Exam sitting.

Date & Time	Status	Venue	Action
10/02/2011 08:30 - 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
06/05/2011 08:30 - 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
11/08/2011 08:30 - 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

:: Information Security Management Principles

To ensure security of information within your organisation, fundamental principles of information security is key and we provide effective practical implementation advice.

Date & Time	Status	Venue	Action
24/01/2011 08:30 - 26/01/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
18/04/2011 08:30 - 20/04/2011 17:00	Available	Ubuntu Sunninghill - Ichweba Room	Details :: Book Now
25/07/2011 08:30 - 27/07/2011 17:00	Available	Ubuntu Sunninghill - Siziba Room	Details :: Book Now
24/10/2011 08:30 - 26/10/2011 17:00	Available	Ubuntu Sunninghill - Siziba Room	Details :: Book Now

:: ITIL® - Expert Programme V3- Lifecycle Stream

This intensive, 10-day classroom course (4 days + 4 days + 2 days) + 50 hours of self-paced e-learning is designed for students who would like to fast-track their ITIL Expert Certification. Through...

Date & Time	Status	Venue	Action
17/01/2011 08:30 - 11/03/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
09/05/2011 08:30 - 08/07/2011 17:00	Available	Ubuntu Sunninghill - Siziba Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

05/09/2011 08:30 - 04/11/2011 17:00 Available Ubuntu Sunninghill - Mvelo Room Details :: Book Now

:: ITIL® - Expert Programme V3 - Capability Stream

This intensive, 12-day classroom course + 50 hours of self paced e-learning is designed for students who desire an accelerated path through the Capability Route of the ITIL v3 qualification scheme ...

Date & Time	Status	Venue	Action
07/02/2011 08:30 - 19/04/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
11/07/2011 08:30 - 02/09/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
07/11/2011 08:30 - 13/01/2012 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now

:: ITIL® - Managing Across the Lifecycle V3 - Course Only

No description...

Date & Time	Status	Venue	Action
24/03/2011 09:00 - 25/03/2011 17:00	Available	Ubuntu Sunninghill - Ichweba Room	Details :: Book Now
04/04/2011 08:30 - 06/04/2011 17:00	Available	Cape Town	Details :: Book Now
19/05/2011 08:30 - 20/05/2011 17:00	Available	Ubuntu Sunninghill - Ichweba Room	Details :: Book Now
27/06/2011 08:30 - 29/06/2011 17:00	Available	Cape Town	Details :: Book Now
18/07/2011 08:30 - 20/07/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now

Course Schedule Subject to Change

:: ITIL® - V3 - Foundation - Course Only

An introduction to a proactive service-based culture shows how increased ROI can be achieved shows how increased levels of service internally and externally creates satisfied customers.

Date & Time	Status	Venue	Action
13/12/2010 08:30 - 15/12/2010 14:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
10/01/2011 08:30 - 12/01/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
17/01/2011 08:30 - 19/01/2011 15:00	Available	Durban	Details :: Book Now
24/01/2011 08:30 - 26/01/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
26/01/2011 08:30 - 28/01/2011 15:00	Available	Cape Town - Southern Suburbs	Details :: Book Now
07/02/2011 08:30 - 09/02/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
14/02/2011 08:30 - 16/02/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
14/02/2011 08:30 - 16/02/2011 15:00	Available	Pretoria	Details :: Book Now
21/02/2011 08:30 - 23/02/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
23/02/2011 08:30 - 25/02/2011 15:00	Available	Cape Town- Northern Suburbs	Details :: Book Now
28/02/2011 08:30 - 02/03/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
07/03/2011 08:30 - 09/03/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
14/03/2011 08:30 - 16/03/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
22/03/2011 08:30 - 24/03/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
23/03/2011 08:30 - 25/03/2011 15:00	Available	Cape Town - Southern Suburbs	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

28/03/2011 08:30 - 30/03/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
04/04/2011 08:30 - 06/04/2011 15:00	Available	Pretoria	Details :: Book Now
04/04/2011 08:30 - 06/04/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
11/04/2011 08:30 - 13/04/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
18/04/2011 08:30 - 20/04/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
18/04/2011 08:30 - 20/04/2011 15:00	Available	Cape Town- Northern Suburbs	Details :: Book Now
03/05/2011 08:30 - 05/05/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
09/05/2011 08:30 - 11/05/2011 15:00	Available	Durban	Details :: Book Now
09/05/2011 08:30 - 11/05/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
16/05/2011 08:30 - 18/05/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
23/05/2011 08:30 - 25/05/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
25/05/2011 08:30 - 27/05/2011 15:00	Available	Cape Town - Southern Suburbs	Details :: Book Now
30/05/2011 08:30 - 01/06/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
06/06/2011 08:30 - 08/06/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
13/06/2011 08:30 - 15/06/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
13/06/2011 08:30 - 15/06/2011 15:00	Available	Pretoria	Details :: Book Now
20/06/2011 08:30 - 22/06/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
22/06/2011 08:30 - 24/06/2011 15:00	Available	Cape Town- Northern Suburbs	Details :: Book Now
27/06/2011 08:30 - 29/06/2011 15:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

04/07/2011 08:30 - 06/07/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
11/07/2011 08:30 - 13/07/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
18/07/2011 08:30 - 20/07/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
25/07/2011 08:30 - 27/07/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
27/07/2011 08:30 - 29/07/2011 15:00	Available	Cape Town - Southern Suburbs	Details :: Book Now
01/08/2011 08:30 - 03/08/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
10/08/2011 08:30 - 12/08/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
10/08/2011 08:30 - 12/08/2011 15:00	Available	Pretoria	Details :: Book Now
15/08/2011 08:30 - 17/08/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
22/08/2011 08:30 - 24/08/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
29/08/2011 08:30 - 31/08/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
29/08/2011 08:30 - 31/08/2011 15:00	Available	Cape Town- Northern Suburbs	Details :: Book Now
05/09/2011 08:30 - 07/09/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
12/09/2011 08:30 - 14/09/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
12/09/2011 09:00 - 14/09/2011 15:00	Available	Durban	Details :: Book Now
19/09/2011 08:30 - 21/09/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
26/09/2011 08:30 - 28/09/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
26/09/2011 08:30 - 28/09/2011 15:00	Available	Cape Town - Southern Suburbs	Details :: Book Now
03/10/2011 08:30 - 05/10/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

10/10/2011 08:30 - 12/10/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
10/10/2011 08:30 - 12/10/2011 15:00	Available	Pretoria	Details :: Book Now
17/10/2011 08:30 - 19/10/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
24/10/2011 08:30 - 26/10/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
31/10/2011 08:30 - 02/11/2011 15:00	Available	Cape Town- Northern Suburbs	Details :: Book Now
31/10/2011 08:30 - 02/11/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
07/11/2011 08:30 - 09/11/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
14/11/2011 08:30 - 16/11/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
21/11/2011 08:30 - 23/11/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
21/11/2011 08:30 - 23/11/2011 15:00	Available	Durban	Details :: Book Now
28/11/2011 08:30 - 30/11/2011 15:00	Available	Cape Town - Southern Suburbs	Details :: Book Now
28/11/2011 08:30 - 30/11/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
05/12/2011 08:30 - 07/12/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
12/12/2011 08:30 - 14/12/2011 14:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
12/12/2011 08:30 - 14/12/2011 15:00	Available	Foster-Melliar - Pretoria	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

:: ITIL® - V3 Cap - Operational Support and Analysis - Course Only

This course is aimed at offering you the knowledge on how to maintain a balance in your day to day operational activities with minimal disruption to business processes. This course combin...

Date & Time	Status	Venue	Action
24/01/2011 08:30 - 26/01/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
21/03/2011 08:30 - 25/03/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
06/04/2011 08:30 - 08/04/2011 17:00	Available	Cape Town	Details :: Book Now
23/05/2011 08:30 - 27/05/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
18/07/2011 08:30 - 22/07/2011 17:00	Available	Ubuntu Sunninghill - Ichweba Room	Details :: Book Now
24/10/2011 08:30 - 28/10/2011 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

:: ITIL® - V3 Cap - Planning, Protection & Optimization - Course Only

Upon completion of this course and examination, the learner will gain competencies in: Understanding Service Management as a Practice and how the processes within Planning Protection and Optimizat...

Date & Time	Status	Venue	Action
09/02/2011 08:30 - 11/02/2011 17:00	Available	Cape Town	Details :: Book Now
21/02/2011 08:30 - 23/02/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
09/05/2011 08:30 - 13/05/2011 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
15/08/2011 08:30 - 19/08/2011 17:00	Available	Ubuntu Sunninghill - Siziba Room	Details :: Book Now
10/10/2011 08:30 - 14/10/2011 17:00	Available	Ubuntu Sunninghill - Siziba Room	Details :: Book Now

Course Schedule Subject to Change

:: ITIL® - V3 Cap - Release, Control and Validation- Course Only

The course gives guidance on processes to help realize the benefits of changes, minimize impact & enhance services quality. COURSE STRUTURE When Delivery Me...

Date & Time	Status	Venue	Action
10/01/2011 08:30 - 12/01/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
07/03/2011 08:30 - 09/03/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
09/03/2011 08:30 - 11/03/2011 17:00	Available	Cape Town	Details :: Book Now
09/05/2011 08:30 - 13/05/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
06/06/2011 08:30 - 10/06/2011 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
29/08/2011 08:30 - 02/09/2011 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
14/11/2011 08:30 - 18/11/2011 17:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

:: ITIL® - V3 Cap - Release, Control and Validation- Exam Only

A closed book exam, consisting of 8 scenario based complex multiple choice questions to be answered in 90 minutes. 6 questions must be correctly answered, to achieving 70% pass mark.

Date & Time	Status	Venue	Action
14/12/2010 10:00 - 12:00	Available	Cape Town	Details :: Book Now
14/01/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
21/01/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
28/01/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
04/02/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

04/02/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
11/02/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
18/02/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
25/02/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
04/03/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
04/03/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
11/03/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
18/03/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
25/03/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
01/04/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
01/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
08/04/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
15/04/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
29/04/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
06/05/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
13/05/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
13/05/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
20/05/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
27/05/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

03/06/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
10/06/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
10/06/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
17/06/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
24/06/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
01/07/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
08/07/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
15/07/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
22/07/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
29/07/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
05/08/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
12/08/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
19/08/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
26/08/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
02/09/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
09/09/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
16/09/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
23/09/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
30/09/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

07/10/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
14/10/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
21/10/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
28/10/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
04/11/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
11/11/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
18/11/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
25/11/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
02/12/2011 11:30 - 13:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: ITIL® - V3 Cap - Service Offerings and Agreements - Course Only

Identify all IT services, negotiate & agree on the required service levels to ensure high levels of customer satisfaction. This course provides the guidance.
COURSE STRUCTURE W...

Date & Time	Status	Venue	Action
19/01/2011 08:30 - 21/01/2011 17:00	Available	Cape Town	Details :: Book Now
07/02/2011 08:30 - 09/02/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
11/04/2011 08:30 - 15/04/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

:: ITIL® - V3 Cap - Service Offerings and Agreements - Exam Only

A closed book exam, consisting of 8 scenario based complex multiple choice questions to be answered in 90 minutes. 6 questions must be correctly answered, to achieving 70% pass mark.

Date & Time	Status	Venue	Action
17/12/2010 10:00 - 11:30	Available	Ubuntu Sunninghill - ilanga Room	Details :: Book Now
21/01/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
04/02/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
04/03/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
01/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
13/05/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
10/06/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now

:: ITIL® - V3 LC - Continual Service Improvement - Course Only

The course aims to give guidance on improvement of service quality from the business perspective. Align & realign IT Services to changing business needs.COURSE STR...

Date & Time	Status	Venue	Action
13/12/2010 08:30 - 14/12/2010 17:00	Fully Booked	Ubuntu Sunninghill - Siziba Room	Details :: Waiting List
24/02/2011 08:30 - 25/02/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
14/04/2011 08:30 - 15/04/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
16/05/2011 08:30 - 17/05/2011 17:00	Available	Cape Town	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

23/06/2011 08:30 - 24/06/2011 17:00 Available Ubuntu Sunninghill - Lethabong Room Details :: Book Now

:: ITIL® - V3 LC - Continual Service Improvement - Exam Only

The exam consists of 8 scenario-based complex multiple choice questions to be answered in 90 minutes. A pass mark of 70% is required to receive a certificate.

Date & Time	Status	Venue	Action
17/12/2010 10:00 - 12:00	Available	Cape Town	Details :: Book Now
17/12/2010 10:00 - 11:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
07/01/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
04/03/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - ilanga Room	Details :: Book Now
29/04/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
27/05/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
10/06/2011 15:00 - 16:30	Available	Cape Town	Details :: Book Now
24/06/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
01/07/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

:: ITIL® - V3 LC - Service Design - Course Only

The course provides guidance to IT organizations enabling them to design services according to business objectives, thereby aligning IT services to business needs. COURS...

Date & Time	Status	Venue	Action
19/01/2011 08:30 - 20/01/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
21/02/2011 08:30 - 22/02/2011 17:00	Available	Cape Town	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

23/03/2011 08:30 - 24/03/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
05/05/2011 08:30 - 06/05/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: ITIL® - V3 LC - Service Design - Exam Only

The exam consists of 8 scenario-based complex multiple choice questions to be answered in 90 minutes. A pass mark of 70% is required to receive a certificate.

Date & Time	Status	Venue	Action
14/12/2010 10:00 - 11:30	Available	Cape Town	Details :: Book Now
17/12/2010 10:00 - 12:00	Available	Cape Town	Details :: Book Now
28/01/2011 14:00 - 15:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
18/02/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
18/03/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
25/03/2011 14:00 - 15:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
15/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
29/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
27/05/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
27/05/2011 14:00 - 15:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
24/06/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now

Course Schedule Subject to Change

:: ITIL® - V3 LC - Service Operations - Course Only

This course embodies practices in the management of Service Operations. It includes Guidance on achieving effectiveness and efficiency in the delivery and support of services so as to ensure value...

Date & Time	Status	Venue	Action
16/02/2011 08:30 - 17/02/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
06/04/2011 08:30 - 07/04/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
13/04/2011 08:30 - 14/04/2011 17:00	Available	Cape Town	Details :: Book Now
07/06/2011 08:30 - 08/06/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: ITIL® - V3 LC - Service Operations - Exam Only

The exam consists of 8 scenario-based complex multiple choice questions to be answered in 90 minutes. A pass mark of 70% is required to receive a certificate.

Date & Time	Status	Venue	Action
14/12/2010 10:00 - 12:00	Available	Cape Town	Details :: Book Now
17/12/2010 10:00 - 11:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
25/02/2011 14:00 - 14:30	Fully Booked	Ubuntu Sunninghill - Siziba Room	Details :: Waiting List
15/04/2011 10:00 - 12:00	Fully Booked	Cape Town	Details :: Waiting List
29/04/2011 10:00 - 12:00	Fully Booked	Cape Town	Details :: Waiting List
29/04/2011 14:00 - 15:30	Available	Ubuntu Sunninghill - Siziba Room	Details :: Book Now
27/05/2011 10:00 - 12:00	Fully	Cape Town	Details :: Waiting List

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

	Booked		
24/06/2011 10:00 - 12:00	Fully Booked	Cape Town	Details :: Waiting List
30/06/2011 14:00 - 15:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

:: ITIL® - V3 LC - Service Strategy - Course Only

To be in a position to achieve operational effectiveness and to offer distinctive services to your customers, the Service Strategy course provides guidance on how to do this.COURSE S...

Date & Time	Status	Venue	Action
17/01/2011 08:30 - 18/01/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
24/01/2011 08:30 - 25/01/2011 17:00	Available	Cape Town	Details :: Book Now
01/03/2011 08:30 - 02/03/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: ITIL® - V3 LC - Service Strategy - Exam Only

No description...

Date & Time	Status	Venue	Action
14/12/2010 10:00 - 12:00	Available	Cape Town	Details :: Book Now
17/12/2010 14:00 - 15:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
28/01/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now
18/02/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
18/03/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
25/03/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

15/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
29/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
27/05/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
24/06/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now

:: ITIL® - V3 LC - Service Transition - Course Only

For higher change success rate with less change related service incidents, failure and disruption to Business, Service Transition course will provide guidance to achieve this. COURSE STRUCTURE ...

Date & Time	Status	Venue	Action
14/02/2011 08:30 - 15/02/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
22/03/2011 08:30 - 23/03/2011 17:00	Available	Cape Town	Details :: Book Now
04/04/2011 08:30 - 05/04/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
06/06/2011 08:30 - 07/06/2011 17:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now

:: ITIL® - V3 LC - Service Transition - Exam Only

The exam consists of 8 scenario-based complex multiple choice questions to be answered in 90 minutes. A pass mark of 70% is required to receive a certificate.

Date & Time	Status	Venue	Action
14/12/2010 10:00 - 11:30	Available	Cape Town- Northern Suburbs	Details :: Book Now
17/12/2010 10:00 - 12:00	Available	Cape Town	Details :: Book Now
07/01/2011 14:00 - 15:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
25/02/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

25/03/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
15/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
29/04/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
29/04/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
27/05/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
24/06/2011 10:00 - 12:00	Available	Cape Town	Details :: Book Now
01/07/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - umlilo Room	Details :: Book Now

:: ITIL® Managers Bridge V2-V3 - Exam Only

A 90 minute, closed book exam. 20 multiple choice questions. 16 questions must be correctly answered, scoring 80% to receive the ITIL Expert certification.

Date & Time	Status	Venue	Action
17/12/2010 10:00 - 11:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
07/01/2011 10:00 - 11:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
18/02/2011 15:30 - 17:00	Available	Ubuntu Sunninghill - ilanga Room	Details :: Book Now
20/05/2011 15:30 - 17:00	Available	Ubuntu Sunninghill - ilanga Room	Details :: Book Now
24/06/2011 15:30 - 17:00	Available	Ubuntu Sunninghill - ilanga Room	Details :: Book Now

:: ITIL® Managers Bridge V2-V3 - Course Only

This course is only intended for those holding a valid ITIL® Manager's Certificate in IT Service Management based ITIL® versions 1 and 2.

Date & Time	Status	Venue	Action
14/02/2011 08:30 - 18/02/2011 17:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now

Updated on: 10/12/2010. For the latest schedule please visit www.foster-melliar.co.za/training.php

Course Schedule Subject to Change

16/05/2011 08:30 - 20/05/2011 17:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now
20/06/2011 08:30 - 24/06/2011 17:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
:: MS OFFICE 2003 / 2007 - Ms PowerPoint Level 2 - 3			
In this course, students enhance a presentation with features that will transform it into a powerful means of communication. They will customize the PowerPoint interface to suit their requirements.			
Date & Time	Status	Venue	Action
13/12/2010 09:00 - 15:00	Available	Foster-Melliar - Jhb/Pta	Details :: Book Now
:: MS OFFICE 2003 / 2007 - Ms Word Level 2			
In this course, students create complex documents in Microsoft® Office Word 2007 documents and build personalized efficiency tools in Microsoft® Word 2007. (Second Edition)			
Date & Time	Status	Venue	Action
14/12/2010 09:00 - 15:00	Available	Foster-Melliar - Jhb/Pta	Details :: Book Now
:: MS OFFICE 2003 / 2007 - Ms Word Level 3			
In this course, students will learn how to use Word to create, manage, revise, and distribute long documents, forms. (Second Edition)			
Date & Time	Status	Venue	Action
15/12/2010 09:00 - 15:00	Available	Foster-Melliar - Jhb/Pta	Details :: Book Now

Course Schedule Subject to Change

:: PRINCE2 - Foundation Course Only

Using Prince2 in your projects will provide common systems, procedure & language. Enabling you to making fewer mistakes & ultimately save money & resources.

Date & Time	Status	Venue	Action
07/02/2011 08:30 - 09/02/2011 15:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: PRINCE2 - Foundation Exam Only

One hour, closed book 75 multiple-choice questions. 38 correct answers are required to pass. Passing this gives eligibility for PRINCE2 Practitioner level.

Date & Time	Status	Venue	Action
09/02/2011 15:00 - 15:00	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: PRINCE2- Practitioners Course Only

The course will equip you with the knowledge needed to manage successful projects. Give you processes to work through & explain nformation to be gathered along the way.

Date & Time	Status	Venue	Action
10/02/2011 08:30 - 11/02/2011 12:30	Available	Ubuntu Sunninghill - Lethabong Room	Details :: Book Now

:: Service Delivery Exam re-write only

Available for re-write only for previous takers of the Service Support Exam. Expiring end of June 2011.

Date & Time	Status	Venue	Action
28/01/2011 10:00 - 13:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
25/02/2011 10:00 - 13:00	Available	Cape Town	Details :: Book Now

Course Schedule Subject to Change

25/02/2011 10:00 - 13:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
25/03/2011 10:00 - 13:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
27/05/2011 10:00 - 13:00	Available	Cape Town	Details :: Book Now
27/05/2011 10:00 - 13:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
24/06/2011 10:00 - 13:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now

:: Service Support Exam re-write only

Available for re-write only for previous takers of the Service Support Exam. Expiring end of June 2011.

Date & Time	Status	Venue	Action
27/01/2011 13:00 - 16:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
24/02/2011 13:00 - 16:00	Available	Cape Town	Details :: Book Now
24/02/2011 13:00 - 16:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
24/03/2011 13:00 - 16:00	Available	Ubuntu Sunninghill - Mvelo Room	Details :: Book Now
26/05/2011 13:00 - 16:00	Available	Cape Town	Details :: Book Now
26/05/2011 13:00 - 16:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now
23/06/2011 13:00 - 16:00	Available	Ubuntu Sunninghill - iZulu Room	Details :: Book Now